

## MCO ANE CONTACTS DUE NOVEMBER 3, 2016

### **Background**

MCOs previously provided contact information for DFPS staff to use to notify MCOs of reports of abuse, neglect and exploitation (ANE) involving individuals served by MCOs. MCOs provided email addresses for APS to use 24 hours a day, seven days a week, to obtain information about the member, his or her services, and service coordinator contact information.

### **Request**

**HHSC needs to confirm that the contact information previously provided is appropriate for reports involving individuals receiving STAR Kids services.** The attachment titled "MCO ANE Contacts 20161028" lists the contact information DFPS currently has. Please review and submit confirmation or corrections to Kate Layman at [Katherine.layman@hhsc.state.tx.us](mailto:Katherine.layman@hhsc.state.tx.us) by COB on Thursday, November 3.